

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

OFFICIAL

Appl. No. : 09/576,166  
 Applicant : Paul G. RINGHOF et al.  
 Filed : May 22, 2000  
 TC/A.U. : 2154  
 Examiner : Dustin NGUYEN  
 Docket No. : BOC9-1999-0054-US1  
 Customer No. : 23334

Confirmation No. 2270

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VIA FACSIMILE (703) 872-9306

MS - AF  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria VA 22313-1450  
 Attention: Examiner Dustin NGUYEN

RESPONSE AFTER FINAL ACTION UNDER 37 C.F.R. § 1.116

Sir:

The following amendment is being submitted in response to the Office Action dated November 28, 2003, the due date for response being March 1, 2004, the next business day after February 29, 2004, please enter and consider the following amendment and remarks as follows:

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2004 By: Karen Taragowski  
Applicant, Assignee, or Representative

Signature: Karen Taragowski

BOC9-1999-0054-US1

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09/576,166

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**DATE:** March 1, 2004  
**TO:** Examiner Dustin Nguyen  
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**TOTAL NUMBER OF PAGES: 19  
(INCLUDING THIS PAGE)**

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**MESSAGE:**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicant(s):** Paul G. RINGHOF et al.

**Serial No.:** 09/576,166

**For:** *PROGRAMMABLE AGENT WORKSTATION SYSTEM AND METHOD*

**Enclosed are the following:**

Transmittal letter (1 pg.); Response After Final Action (17 pgs.)

**Docket No.:** BOC9-1999-0054-US1

**120-A99-157**

**March 1, 2004**

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of : Atty. Docket No. BOC9-1999-0054-US1  
 Paul G. RINGHOF, et al. : Group Art Unit: 2154  
 Serial No. 09/576,166 : Examiner: Dustin Nguyen  
 Filed: May 22, 2000 : Confirmation No. 2270  
 For: PROGRAMMABLE AGENT WORKSTATION SYSTEM AND METHOD

TRANSMITTAL**MS AF**

Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

SIR:

Transmitted herewith is a response after final action amendment in the above-identified application:

[X] No additional filing fee is required.

The fee has been calculated as shown below. (Small entity fees indicated in parentheses.)

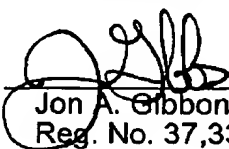
CLAIMS AS AMENDED						
(1)	(2) Claims Remaining After Amendment	(3)	(4) Highest Number Previously Paid For	(5) Extra Claims	(6) Rate	(7) Fee
Total Claims (Small Entity)	38	-	38	0	18.00 ( 9.00)	0
Independent claims (Small Entity)	3	-	3	0	86.00 (43.00)	0
Multiple Dependent (Small Entity)	0	-	0	0	290.00 (145.00)	0
Extension of Time Fee (Small Entity)	One Month \$110 (\$55)		Two Months \$420 (\$210)	Three Months \$950 (\$475)		0
Total						\$0.00

**XX** The Commissioner is hereby authorized to charge any required fees to Deposit Account No. 09-0452.

Respectfully submitted,

Date: 3/1/04

By:

  
 Jon A. Gibbons  
 Reg. No. 37,333

**Customer No. 23334**

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